

Tips & Information

GUEST RELATIONS

Please visit Guest Relations located east of Spaceship Earth for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para visitantes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

LEAVING THE PARK? All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to the **Epcot® parking lot**, take a Parking Tram located outside the front of the Park.
- To get to **Magic Kingdom® Park**, take a Monorail to the Transportation and Ticket Center and then a Monorail or Ferryboat to the Park.
- To get to **Disney's Animal Kingdom® Theme Park**, take a Bus located outside the front of the Park.
- To get to **Disney's Hollywood Studios®**, walk or take a FriendShip Boat from International Gateway, or take a bus located outside the front of the Park.
- To get to **Disney Springs™**, take Resort Transportation to any *Disney Resort* hotel, and then another Bus to *Disney Springs*.
- To get to **Disney's Typhoon Lagoon Water Park** before 2:00pm, take Resort Transportation to any *Disney Resort* hotel, and then a Bus to *Disney Springs* and *Disney's Typhoon Lagoon Water Park*. After 2:00pm, take a Bus directly to *Disney's Typhoon Lagoon Water Park*.
- To get to **Disney's Blizzard Beach Water Park**, take Resort Transportation to any *Disney Resort* hotel, and then a Bus to the Park.
- To get to **Disney's Yacht & Beach Club Resorts, Disney's Boardwalk Inn and Villas** or the **Walt Disney World Swan and Dolphin Hotels**, walk or take a FriendShip Boat from International Gateway.
- To get to all other **Disney Resort hotels**, take a Bus located outside the front of the Park.

PARK RULES

To provide a comfortable, safe, and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or disneyworld.com/parkrules.



DISNEY WILD ABOUT SAFETY® TIPS

As Timon and Pumbaa would say, "Watch over your herd!" Download the Disney Wild About Safety mobile app or visit disneywildaboutsafety.com for more safety tips and fun games.



Memory Maker

A Disney PhotoPass® Product

Capture everything from around the world to out of this world

Disney PhotoPass® Service lets you capture your vacation memories in great photos – and get everyone in the shot! When you purchase Memory Maker you get unlimited digital downloads of all your memories, including select attraction photos and video, plus extras like Animated Magic Shots. All for one price!

Purchase Memory Maker today at Camera Center in Future World (next to Spaceship Earth).



Disney Vacation Club®

Look for the Disney Vacation Club icon on your map.

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Payment Options:

Walt Disney World® Resort accepts Disney Visa® Cards, Disney Rewards® Redemption Card, Disney Gift Card, Visa®, MasterCard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

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English

GUIDEMAP

Epcot

HOLIDAYS AROUND THE WORLD 2015



Download the My Disney Experience app from an app store or by scanning this code to access real-time Park information (details inside). Or visit MyDisneyExperience.com on your mobile browser.

Follow @WDWToday and Tweet with us!

#wdwholidays

Discover the Wonder



IllumiNations: Reflections of EarthFP+

Presented by Siemens

The World Showcase Promenade comes alive nightly with the brilliance and splendor of music, lights, lasers, water fountains and custom pyrotechnics in our signature nighttime spectacular, *IllumiNations: Reflections of Earth*. During Holidays Around the World we are pleased to present a glittering Holiday Finale to celebrate the season! With the song, "Let There Be Peace on Earth" at its center, this special musical finale brings the message of peace and good will. See *Times Guide*.

Holidays Around the World Passport

Pick up your Holiday Passport at holiday merchandise and treat locations!



Don't Forget Your Times Guide featuring Holidays Around the World!

Pick up the Times Guide to find additional information regarding shows, entertainment, operating hours and event character appearances! *Entertainment, outdoor shows and other Guest offerings are subject to change without notice. Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility. Some walkways in the Park may close periodically.*



SHOPPING

'Tis the season for gift giving! There's something for everyone on your shopping list in World Showcase. Each pavilion is filled with authentic gifts and offers a glimpse into unique holiday traditions. You'll be sure to find the perfect holiday gifts for everyone on your list and yourself!

Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to The Gift Stop near the main Park entrance or to World Traveler at International Gateway and pick them up as you exit the Park. Open daily until 7:00pm. Please allow three hours for delivery. If you prefer, have your purchases delivered directly to your *Disney Resort* hotel. See a *Merchandise Cast Member* for more details.

DINING

Dining Reservations

Table-Service restaurants book quickly, so please make reservations through the *My Disney Experience* app, at disneyworld.com/dine, by calling 407-WDW-DINE (939-3463), or for additional assistance by visiting any Guest Relations location. *Most reservations must be canceled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges vary by location; please confirm before finalizing your reservation).*



Mickey Check

Look for the Mickey Check on menus throughout the *Walt Disney World* Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit disneymickeycheck.com.

For special dietary needs, please see a restaurant manager or chef.

Select, Reserve, Go, Repeat!

Save time with Disney FastPass+

With *Disney FastPass+®* service, you can reserve access to some must-do fun and even make changes on the go with the *My Disney Experience* app**.



Select up to three *Disney FastPass+* experiences in one Theme Park per day.



Head to your chosen *FastPass+* experience entrances with your *MagicBand* or card during your designated arrival windows.



Visit a *FastPass+* kiosk after you redeem your initial selections to reserve additional experiences.

To get started, download the *My Disney Experience* app for free or look for this icon on the map and go! **FP+**

You can also visit MyDisneyExperience.com on your mobile browser. Wi-Fi is available in most areas.

*Valid Theme Park admission and online registration required. *Disney FastPass+* attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. **Availability subject to handset limitations and features may vary by handset or service provider. Message, data and roaming rates may apply. Coverage not available everywhere. If you're under 18, get your parent's permission first.



Future World East

- Spaceship Earth** Presented by Siemens **FP+** Explore the history of innovations from the Stone Age to the Digital Age.
- Project Tomorrow: Inventing the Wonders of the Future** Discover challenging games and engaging displays in an interactive play area for all ages.
- Ellen's Energy Adventure** Take a multimedia romp through time and Ellen DeGeneres' subconscious. *45 minutes.*
- Mission: SPACE** **FP+** 44"/112 cm. Experience NASA-style training with a simulated space launch. Join the Orange Team for an intense journey or the Green Team for a milder mission. *Expectant mothers should not ride.*
- Advanced Training Lab** Further your astronaut training in this interactive play area.
- Test Track** Presented by Chevrolet **FP+** 40"/102 cm. Create your own virtual concept vehicle and put it through the paces on the exhilarating hills, hairpin turns and straight-aways of the *Test Track* circuit.
- Innoventions** A vibrant pavilion featuring fun games, interactive exhibits and activities for all ages. Experience the power of a weather event at Stormstruck[®] presented by FLASH, explore the wonderful world of COLORTOPIA[™] presented by Glidden[®] or create a happier, healthier world at Habit Heroes presented by Florida Blue and Anthem[®] Blue cross and Blue Shield.
- The Sum of All Thrills** Presented by Raytheon 48"/122 cm. Innoventions East: Uncover your inner engineer as you design and customize your own thrill ride!
- Disney Phineas and Ferb: Agent P's World Showcase Adventure** Search for clues with Perry the Platypus to defeat Dr. Doofenshmirtz before he takes over World Showcase. *Interactive adventure. At your own pace. Additional starting points at International Gateway. Look for 40 on the map.*
- Electric Umbrella** Hosted by Coca-Cola **LD** \$ Angus burgers, flatbreads and freshly tossed salads.
- Taste Track** **LS** \$ Specialty grilled cheese sandwiches, soup, salad and beer.
- Mouse Gear** One-stop shopping destination for Disney Character gifts and Park souvenirs.

Future World West

- Epcot Character Spot** **FP+** Meet Mickey and his pals in this cartoon setting!
- The Seas with Nemo & Friends** **FP+** Ride alongside characters from Disney•Pixar's "Finding Nemo" then surround yourself with thousands of real sea creatures at the Undersea Observation Deck at SeaBase.
- Turtle Talk With Crush** **FP+** Engage in a real time Q-and-A with your favorite totally tubular turtle.
- Soarin'** **FP+** 40"/102 cm. Take flight as you hang glide above the breathtaking vistas of California.
- Living with the Land** Presented by Chiquita **FP+** Sail through the greenhouses of The Land Pavilion to see nine-pound lemons and more!

LEGEND

Symbols on Map

- Amenities**
- Restrooms
 - Accessible Restrooms
 - Companion Restrooms
 - First Aid[®] Presented by Florida Hospital
 - EpiPen[®] (epinephrine injection)
 - Auto-Injector
 - Guest Relations
 - ATMs Presented by Chase
 - Automated External Defibrillators

- Smoking Locations
- Baby Care Center
- Stroller and Wheelchair Rentals
- Locker Rentals
- Service Animal Relief Areas
- Disney PhotoPass[®] Photographers
- Memory Maker Sales Center
- Nikon[®] Picture Spot
- Assistive Listening
- Park Information
- Character Greetings

- Disney Vacation Club[®] Information Center
- Tips and Show Times
- Kidcot Fun Stops
- IllumiNations Viewing for Guests with Disabilities
- Leave A Legacy Locator
- FastPass+ kiosks available in English, Spanish and Portuguese.
- *Emergency services available by calling 911.*

Symbols in List

- Attraction/Show Considerations**
- FP+** FastPass+ experience
 - Single Rider Queue
 - Physical Considerations
 - Minimum Height Requirement
 - May be frightening for children
 - May remain in wheelchair/ECV
 - Must transfer from wheelchair/ECV
 - Must transfer to standard wheelchair, and then to ride vehicle

- Reflective Captioning
- Sign Language (available Fridays)
- Automated External Defibrillators

Devices Available at Guest Relations

- Assistive Listening
- Handheld Captioning
- Video Captioning
- Audio Description
- Shopping

Dining

All dining locations listed accept the Disney Dining plans unless otherwise noted. Call 407-WDW-DINE (939-3463).

B - Breakfast **L** - Lunch
D - Dinner **S** - Snack

\$ = \$14.99 and less per adult
\$\$ = \$15-\$29.99 per adult
\$\$\$ = \$30-\$59.99 per adult

See disneydiningpricinginfo.com for pricing details.

Special Considerations for Attractions

- SAFETY:** Please abide by all safety warnings and notices.
- Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
 - For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.
- Physical considerations on designated attractions:**
- WARNING!** For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

- The Circle of Life** Learn about conservation in this film featuring commentary from Timon and Pumbaa of "The Lion King." *20 minutes.*
- Journey Into Imagination With Figment** **FP+** Follow Figment on this whimsical open-house tour of the Imagination Institute.
- ImageWorks** Explore, experience and create in this interactive play area.
- Fountain View** **S** \$ Starbucks[®] Espresso, Artisan breakfast sandwiches, and house-made Disney pastries.
- Coral Reef Restaurant** **LD** \$\$ Seafood, steak and more.
- Sunshine Seasons** **BLD** \$ Seasonal soups, salads, sandwiches and desserts.
- Chip 'n' Dale's Harvest Feast at The Garden Grill** Hosted by Smucker's **BLD** \$\$\$ Character dining with Chip 'n' Dale and friends. American cuisine.
- Art of Disney** Collectables, including framed artwork, sculptures and prints.
- Club Cool** Hosted by Coca-Cola[®] Exclusive Coca-Cola merchandise and complimentary samples of soft drinks from around the world.
- The Gift Stop** Merchandise Package Pickup. Located near the main entrance.

Showcase Plaza

- Refreshment Port** **LD** \$ Ice cream, croissant doughnuts and assorted beverages.
- Promenade Refreshments** **LD** \$ Specialty holiday treats.
- Port of Entry** Your one-stop destination for everything holiday and everything Disney!

World Showcase

- Mexico**
Gran Fiesta Tour Starring The Three Caballeros Discover the sights of Mexico and the antics of three feathered amigos on this boat ride.
- San Angel Inn Restaurant** **LD** \$\$ Authentic Mexican cuisine. Premium margaritas and tequilas.
- La Hacienda de San Angel** **D** \$\$ Regional Mexican cuisine. Premium margaritas and tequilas.
- La Cantina de San Angel** **LD** \$ Nachos, tacos, quesadillas, beer and margaritas.
- La Cava del Tequila** **S** More than 200 tequilas and handcrafted margaritas. *Not on Disney Dining plans.*
- Norway**
Princess Storybook Dining at Akershus Royal Banquet Hall **BLD** \$\$\$ Character dining with Disney Princesses. American and Norwegian cuisine.
- Kringla Bakeri Og Kafe** **S** \$ Pastries and sandwiches.

- China**
Reflections of China View the places and faces of the world's most populous country in this Circle-Vision 360 film. *14 minutes.*
- Nine Dragons Restaurant** **LD** \$\$ Chinese cuisine, wine and beer.
- Lotus Blossom Café** **LD** \$ Egg rolls and orange chicken with rice.
- Joy of Tea** **S** \$ Assorted teas, beverages, ice cream and snacks.
- Germany**
Biergarten Restaurant **L** \$ **D** \$ **\$\$\$** Oktoberfest buffet with live entertainment. German cuisine.
- Sommerfest** **LD** \$ Bratwurst, potato salad, beer and desserts.
- Prost!** Specialty holiday treats.
- Karamell-Küche** Featuring Werther's[®] Original Caramel Freshly made caramel corn, caramel covered apples and strawberries.
- Christkindlmarkt** Step into a world rich in tradition at the Christkindlmarkt at Germany. Excite your senses by watching artisan Reinhard Herzog create glass-blown ornaments before your eyes and delight your taste buds with a sampling of a traditional German holiday treat, Glühwein.
- Italy**
Tutto Italia Ristorante **LD** \$\$ Pasta and fine Italian specialties.
- Tutto Gusto Wine Cellar** **LDS** \$\$ Italian wines and imported cheeses. *Not on Disney Dining plans.*
- Via Napoli Ristorante e Pizzeria** **LD** \$\$ Italian pastas, wood-fired pizzas, Piatti alla Parmigiana and tiramisù.
- Gelato Kiosk** Specialty holiday treats.



The American Adventure

- The American Adventure** Explore the past and future of America through film, music and Audio-Animatronics[®]. *30 minutes.*
- Liberty Inn** Hosted by Coca-Cola[®] **LD** \$ Regional American cuisine featuring Angus burgers, steak, chicken and freshly tossed salads.
 - Fife & Drum Tavern** **LD** \$ Turkey legs, frozen beverages and beer.
 - Block & Hans** **S** \$ Craft beers and pretzels.
 - Sugar and Spice Holiday Bakery**
 - Holiday Gingerbread Display**
 - Candlelight Processional**
 - Santa and Mrs. Claus**
 - Kwanzaa & Hanukkah**
 - Voices of Liberty**

- Santa's Village** Venture to Santa's Village near The American Adventure and discover keepsake ornaments, festive holiday trimmings and collectibles to deck your halls.
- Japan**
Teppan Edo **LD** \$\$ Steak, seafood and chicken-grilled in front of you by Teppan Chefs.
- Tokyo Dining** **LD** \$\$ Sushi, bento box, grilled items and traditional Japanese cuisine.
- Katsura Grill** **LD** \$ Teriyaki combinations, udon noodles, sushi and curry.
- Kabuki Cafe** **S** \$ Shaved ice, sushi snacks, Japanese beer and cold beverages.
- Morocco**
Restaurant Marrakesh **LD** \$\$ Beef, lamb and chicken dinners with a live belly dancing show.
- Tangerine Café** **LD** \$ Chicken and lamb shawarma, wraps and salads.
- Spice Road Table** **LD** \$ Featuring Mediterranean specialty entrees, small plates, wine, beer and organic sangria.
- France**
Impressions de France Experience the grandeur and charm of the French countryside through film. *20 minutes.*
- Chefs de France** **LD** \$\$ Parisian-style brasserie.
- Monsieur Paul** **D** \$\$\$ French fine dining.
- Les Halles Boulangerie-Pâtisserie** **S** \$ Artisan breads, sandwiches, pastries and baked goods.
- L'Artisan des Glaces** **S** \$ House-made ice cream and sorbets.
- International Gateway**
Disney Phineas and Ferb: Agent P's World Showcase Adventure Search for clues with Perry the Platypus to defeat Dr. Doofenshmirtz before he takes over World Showcase. *Interactive adventure. At your own pace. Additional starting point at Future World East. Look for 9 on the map.*
- World Traveler** Merchandise Package Pickup.
- United Kingdom**
Rose & Crown Pub & Dining Room **LD** \$ **S** \$ U.K. favorites including steak, bangers and mash, shepherd's pie, British ales, lagers and stouts.
- Yorkshire County Fish Shop** **LD** \$ Fish and chips, beverages and beer.
- UK Beer Cart** Specialty holiday treats.
- Canada**
O Canada! View the very best Canada has to offer in this Circle-Vision 360 film. *14 minutes.*
- Le Cellier Steakhouse** **LD** \$\$\$ Steaks, pasta and seafood.
- Popcorn in Canada** Specialty holiday treats.